FOR FIRE DEPARTMENT INVESTIGATIONS

COLUMN CASE INVESTIGATIONS

With Column Case Software for Fire we help you manage the following processes:

Internal Affairs ▪ Fire Investigations ▪ Labor Relations ▪ HR Requests and Support

The Solution

Column Case Management is a modern investigative software, a collaborative, integrated, web-based solution that helps fire departments securely log, store, and share information and records. Easy to implement and easy to maintain, it's a powerful tool for improving everything from the simplest activity to the most demanding process.

Focused on the real-world needs of safety professionals, Column Case offers the collaboration, content management, workflow automation, and integration features needed to improve your performance. Individually, Column Case allows distributed teams access to highly secure, case-specific workspaces. Collectively, Column promotes secure, cross-agency cooperation and information sharing that helps improve outcomes while reducing costs.

Key Benefits:

- Optimize user productivity with an intuitive web interface and role-based navigation.

- Enhance information sharing with highly secure, case-specific workspaces that allow almost any file format.

- Protect sensitive information using a variety of highly-flexible user, role, and information-based controls.

- Increase efficiency with the leading workflow engine that automates activities and enforces process.

- Improve information access with a search engine that indexes web pages, attachments, forms, form letters, and log entries and a data visualization tool.

Key Features:

Document Storage

The ability to store and attach large files.

Workflows

From the time a complaint, inquiry, or request comes in, to the time a case is closed (final report), we manage the life cycle of a case by organizing all the data entry and documents through our workflow and notification engines.

Searchability

All data in our case application and connected/integrated third-party data sources are searchable through our google-like search engine.

Mobility

We use Bootstrap to ensure that whatever mobile device you are using in the field you can easily access the application.

Link Analysis

The ability to display the linkage of people, property, vehicles to a current or a previous case(s) in real-time.

Security and Auditability

The system time stamps who did what and when to the application providing for a complete life cycle audit. With our recent 8.0 release, all or some of the technology stacks can be updated in real-time so if a new vulnerability comes out, we can address it instantly.

Partnership with NFPA Link.

We have partnered with NFPA so that if you need to access code i. e. 921 or 1033 your investigators can link to research a code or cut and paste the appropriate information into a report from our case application.

Reporting

The ability to report off any field or form. With the Column Reporting domain, you decide when and what you want to report on.

About Column Case Management

Established in 2018 Column Case Management is a privately-held leading software provider specialized in case management.